OUTREACH NOTICE
Visitor Services Information Assistant, GS-1001-05
Bedford, IN

For the Greatest Good...

Come and be surprised by this hidden gem of the National Forest System; rich in resources, committed co-workers and a broad variety of communities in which to live and work.

The Hoosier National Forest will soon be filling one vacancy for a permanent full-time Visitor Services Information Specialist position, GS-1001-05. The duty station may be located at the Hoosier National Forest Supervisor’s Office in Bedford, Indiana or the Tell City Ranger District Office in Tell City, Indiana. A description of the position’s duties begins on page 3 below. For additional details on the position, please call Danielle King, Visitor Information Assistant at (812) 276-4753. Once advertised, applicants will need to apply through the USA JOBS process and select Bedford, Indiana as the desired duty location.

This Outreach Notice will help determine the potential applicant pool for the position and establish the appropriate recruitment method for the job advertisement. Informed by the results of this outreach, the position will be announced for applicants from either current government employees (MERIT) or the general public (DEMO). If you are interested in the position please complete the attached Outreach Response Form and return it to Danielle King, at danielleking@fs.fed.us no later than March 08th, 2019.

All respondents will be notified via email when the vacancy announcement becomes available. There will be a separate process to apply for the position.

What is a Hoosier?
We are! Here on the only Forest named for the people of the state in which it is located, we pride ourselves on service to our communities and in stewarding this land and these resources for all the American people for generations to come.
Working for the Hoosier:
South-central Indiana is almost certainly not what you’re expecting. With rolling, forested hillsides, a richness of cave and karst resources, historic sites, awe inspiring trails and top notch camping opportunities this National Forest is a hidden and little known treasure of the system. Hoosier employees have a long history of camaraderie and cohesive working relationships leading to a highly productive, rewarding and enjoyable working atmosphere where you’ll be surrounded by dedicated and passionate people. As a small Forest, opportunities abound to gain exposure to the diversity of work and opportunities that the US Forest Service presents to its employees and advance your career with the agency. The Hoosier workforce is a great mix of employees who have been on this Forest many years and have a deep knowledge of the area and its history and those that have experiences drawn from all parts of the country. Working on the Hoosier can be a gateway to opportunities with the Forest Service anywhere in America, or an introduction to a place you’ll fall in love with and want to stay for many years.

Quality of life in southern Indiana is enjoyable and affordable. Whether you prefer small towns, a remote setting, or a larger more vibrant city with a major University and all the culture, entertainment, sports and restaurants that comes with such a setting; working for the Hoosier, you have choices, with towns of various sizes within a reasonable commuting distance.

Love Outdoor Activities? Besides the hundreds of miles of trails, excellent campgrounds, multiple lakes for boating and fishing and other recreation activities on the Hoosier National Forest, Indiana has a diverse array of State Parks and Forests which complement those of the Forest Service. You can even find a downhill ski resort in Paoli and nationally recognized mountain biking trails in and around Brown County.

Like Sports? Location doesn’t get any better than this if you like sports of all kinds. Big Ten and ACC college athletics of all types can be found nearby at Indiana University and the University of Louisville. Indianapolis is a short drive away, home of the NFL’s Colts and NBA’s Pacers as well as the Indy 500, the Brickyard 400, and a Triple A minor league baseball. Major League Baseball is only a little further in Cincinnati.

Music, Theater, Comedy, Gaming and more? Indiana University is home to the premier music school in the country, offering public performance of all genres, plays, operas and ballet. The college town of Bloomington draws national and international performers of all kinds, year-round and on par with larger cities, but without a need to fight traffic to access any of it and has a vibrant international restaurant scene. French Lick is home to a large casino and PGA golf course, and the adjacent historic West Baden Springs offers a luxury hotel and spa. The area is home to a growing number of excellent breweries and wineries as well.
Visitor Services Information Assistant Position and Responsibilities:
This position will work with Public Affairs team to build, maintain, and foster relationships with communities.

- Ensures that the information desk at a reception area or visitor center is covered at all times, and answers the phone and radio. Greets visitors, and responds to a variety of inquiries regarding Forest Service activities, programs, exhibits, facilities, policies, and functions. Evaluates inquiries in order to provide the most useful and appropriate information or to suggest other options, such as alternate routes or activities. Provides guidance to the public on rules and regulations regarding on-unit activities, and attempts to gain public cooperation in protecting resources from damage and pollution. Assists visitors and callers with informational searches, and with use of the reference library. Monitors and reports statistics such as visitor numbers and activities, for project planning. Keeps abreast of unit issues and acts as lead to other information desk co-workers as needed.
- Serves as Collection Officer to sell forest timber permits and other items, such as maps and passes, in accordance with manual and handbook requirements.
- Coordinates Interpretive Association book sales, including ordering, stocking, sales, quarterly inventory and reporting.
- Participates with staff specialists and public affairs office to provide the latest, most accurate and appropriate information to the public. Maintains an inventory of timely publications, brochures, posters, and informational handouts for the public. Creates and posts informational handouts and flyers concerning safety, events and other items of importance.
- Plans and presents interpretive talks and programs for visitors, local schools, and other groups. Uses a variety of tools, such as drawings, activity specific tools, and audio/visual equipment, as interpretive aids for presentations. Coordinates Smokey Bear appearances and Forest Service presence at local events such as parades and fairs.

Description of the Forest:
The Hoosier National Forest encompasses nearly 204,000 acres in South Central Indiana stretching south from Bloomington to the Ohio River and is located within a drive of two hours or less from Cincinnati, Ohio; Evansville and Indianapolis, Indiana; and Louisville, Kentucky. Two ranger districts include the Brownstown District in Bedford, Indiana and the Tell City District in Tell City, Indiana.

The Hoosier National Forest sits in the unglaciated hills of Southern Indiana. The Forest provides a range of opportunities and resources for people to enjoy. The many recreation opportunities including camping, fishing, hiking, horseback riding, hunting, mountain bike riding, and viewing scenery. The only congressionally designated
wilderness in Indiana, the 13,000 acre Charles C. Deam Wilderness provides opportunities for users desiring higher levels of solitude. In addition the Forest has over 265 miles of trails for hiking, biking, or horseback riding.

The Hoosier works to provide integrated resource management on the complex mosaic that make up National Forest System Lands in Indiana. Only 31% of the land within the Forest Boundary is National Forest System land, this scattered ownership pattern adds a complexity to the management of this valued natural resource. Forest managers are responsible for protection of some very unique resources. The Hoosier is located in an area rich in caves and karst features. These underground features are largely unknown to most Forest visitors but are home to many species that are specific to these habitats. The Hoosier has five endangered or threatened species: the fanshell and rough pigtoe mussels reside in rivers to the south; the gray, Indiana and northern long-eared bats and their habitat occur throughout the Forest. The wildlife program on the Forest focuses on management to provide habitat for these species as well as many others that occur throughout the area.

The Forest works to maintain and restore sustainable ecosystems. The vegetation management on the forest focuses on promoting native oak and hickory regeneration, reducing nonnative pine planted to restore over farmed lands, and reducing nonnative invasive plant and animal species.

The Hoosier National Forest organization is non-traditional with an emphasis on placing resource specialists closer to the ground. Certain Forest-level staff functions that traditionally reside in a Supervisor’s Office work in a team environment and serve as District-level program managers. This serves to broaden District interdisciplinary teams and improve technology transfer, customer service, and quality of stewardship. We view the Districts as the backbone of the Forest Service organization and emphasize customer service at that level. Additional information and an orientation video of the Forest may be found at http://www.fs.usda.gov/hoosier.

**Bedford Office**
The Hoosier National Forest Supervisor’s Office is co-located within the Brownstown Ranger District in Bedford, Indiana. Bedford is a full-service community of approximately 14,000 residents. Bedford has excellent schools, outstanding shopping, cultural amenities, and small town atmosphere. Bedford is in the Eastern Time zone and features a broad-based economy. Major area employers include GM Powertrain, Indiana Limestone, Manchester Tank, and Stone City Products. Bedford is known as the “Limestone Capital of the World” because of the abundance and quality of the limestone which has been used on many landmark buildings in the U.S., including the Empire State Building and the Pentagon.
Bedford has five elementary schools, one junior high school, one high school (includes area vocational school) and Bedford City College, which offers adult education and college credit courses. Eighteen miles north of Bedford is Bloomington, home of Indiana University. In addition, Bedford is within commuting distance of six degree granting institutions. Indianapolis is approximately 70 miles north and is the state capitol.

Housing prices, for purchase or rent, are reasonable and affordable. Local services include a wide variety of places of worship, a library, two hospitals providing comprehensive medical services, and a variety of banking, shopping facilities, and restaurants.

There are several communities within commuting distance of Bedford. Links are provided below:

Bedford, Indiana; Bloomington, Indiana; Mitchell, Indiana; Seymour, Indiana

Tell City Office
The Hoosier National Forest Tell City Ranger District Office is located in Tell City and Perry County. Tell City is located on the banks of the Ohio River and was founded in 1858 by the Swiss Colonization Society for Swiss and German immigrants. Settlement occurred early due to the cities proximity to the Ohio River. Community development was directly related to river travel. The city recognizes it’s Swiss and German heritage each August at the annual Schweizer Fest. Perry County has a population of approximately 18,900 people, with an estimated 7,500 in Tell City. The area observes central time zone.

Major industries in the area include lumbering, manufacturing, and farming, additional area employers include ThyssenKrupp Waupaca, Mulzer Crushed Stone, Accent Marketing Services, ATTC Manufacturing, and Branchville Correctional Facility.

Perry County has 3 public elementary schools (1 in Tell City); 3 junior –senior high schools (7-12) (1 in Tell City). In addition there are two private schools located in the county. Perry County also boasts a state community college campus (Ivy Tech). Perry County Hospital is located between the communities of Tell City and Cannelton. Housing in Perry County is very affordable. Median home values in Tell City are around $87,000.

Perry County’s rolling hills along the Ohio River provide amazing views of natural beauty, the area is well suited to outdoor recreation pursuits. Several boat ramps on the Ohio River provide access for boating and fishing. Five man-made lakes in Perry County offer water-based recreation opportunities.

The Ohio River National Scenic Byway runs through the county providing scenic bicycling and driving areas that tell the story of the river, the county, and the culture of the area.
Find more information about the Tell City area by visiting http://www.perrycountyindiana.org.
The following link contains videos highlighting the quality of life and schools in Perry County: http://www.pickperry.com/videos.html.
**Climate:**
The temperature in southern Indiana varies north to south. Although Indiana sometimes has temperatures below zero during the winter, the average temperatures in January range between 17°F and 35°F. Rainfall is distributed evenly throughout the year. The average annual precipitation statewide is 40 in, ranging from about 35 in (89 cm) near Lake Michigan to 45 inches along the Ohio River; from 1981 - 2010, Indianapolis had an average of 42 inches annually. The annual snowfall averages about 26 inches.

**Education:**
Pre-schools through high schools can be found in most communities with southern Indiana schools ranking high in the state. There are several community colleges in the area offering reasonable in-district tuition. Indiana University, located in Bloomington, offers a full range of baccalaureate through doctoral programs. Day care facilities also are available in most communities.

**Places of Worship:**
Churches representing all major denominations; as well as Jewish, Islamic, Buddhist and other places of worship; can be found in communities across the area.

**Economy:**
Real estate in the area is moderately priced, as are utilities. Tourism is a developing economic force in the area. In recent years, several wineries and craft breweries have opened, adding to the tourism opportunities in the region.

**Healthcare:**
Healthcare facilities serving the area include full facility IU Health Bedford Hospital and St. Vincent Dunn Hospital, in Bedford, along with full service hospitals and medical practices in Bloomington. Services at these hospitals include cardiac units, oncology and neonatal units. Other hospitals providing care in the general area of the Hoosier include Perry County Memorial in Tell City, Indiana; Deaconess in Evansville, Indiana; and University of Louisville Hospital in Louisville, Kentucky. All the hospitals provide 24-hour emergency room physician coverage and specialists.

**Recreational and Cultural Activities:**
The region has many opportunities for outdoor activities as well as small town festivals and fairs. In addition there is easy access to larger cities including Cincinnati, Ohio; Chicago, Illinois; Indianapolis, Indiana; Louisville, Kentucky; Nashville, Tennessee; and St. Louis, Missouri.
Non-Discrimination Statement
In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA’s TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov.
Please complete your response by **March 08th, 2019**. Responses may be sent via email, USPS, or fax.

E-mail:  [danielleking@fs.fed.us](mailto:danielleking@fs.fed.us)  
Fax: (812) 275-3423

Mail:  Danielle King  
Hoosier National Forest  
811 Constitution Avenue  
Bedford, IN  47421

This Outreach is for the following position:
- **Visitor Services Information Assistant, GS 1001-05, Permanent Full-time Position**  
- **Region 9, Hoosier National Forest, Bedford, Indiana**

Name:_________________________ Date:____________________

Address:________________________________________________________________________

Phone:________________________ Email address:______________________________________

Are you currently a Federal Employee?  Yes  No

If YES, CURRENT REGION/FOREST/DISTRICT:_______________________________________

CURRENT SERIES AND GRADE:_______________________________________________________

CURRENT POSITION TITLE:_________________________________________________________

AGENCY EMPLOYED WITH:  _____USFS  _____BLM  _____OTHER:  ______

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IF NOT A CURRENT PERMANENT (CAREER OR CAREER CONDITIONAL) EMPLOYEE, ARE YOU ELIGIBLE TO BE HIRED UNDER ANY OF THE FOLLOWING SPECIAL AUTHORITIES:

- [ ] PERSON WITH DISABILITIES
- [ ] VETERANS RECRUITMENT ACT
- [ ] DISABLED VETERANS W/30% COMPENSABLE DISABILITY
- [ ] VETERANS EMPLOYMENT OPPORTUNITIES ACT OF 1998
- [ ] FORMER PEACE CORPS VOLUNTEER
- [ ] STUDENT CAREER EXPERIENCE PROGRAM
- [ ] OTHER ________________________________________________________________

How did you learn of this opportunity: _____________________________________________

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Thank you for your interest in this position.